Appendix 8. Feedback Questionnaire

Dear reader!

You have just read PJSC Rostelecom’s Sustainability Report 2018.

We strive to maintain most transparent and honest dialogue with all stakeholders, and we would be grateful for your responses to the questions below to help us improve the Company’s reporting quality.

Which stakeholder group are you in?

- Shareholder
- Investor
- Employee
- Partner/contractor/supplier
- Customer
- Government authority representative
- Public organisation/local community representative
- Environmental organisation representative
- Mass media representative
- Academic/expert community representative
- Other group: __________________________

1. Have you found material information on the issues you are concerned with in the Report?

- Yes, full
- Yes, partial
- No
- I have just looked through the Report

2. Which information included in the Report was of most interest to you?

3. Which information did you find the least interesting?

4. Which topics of interest are not included in the Report?

5. Please assess this Report against the following criteria:
6. What would you recommend to improve the Company’s performance?

7. Other comments and recommendations on the Report:

8. If you wish to get a response to your comments, please leave your contact details:

   Name _______________________________
   Organisation _______________________________
   Position _______________________________
   Phone/e-mail _______________________________

   THANK YOU FOR YOUR FEEDBACK!

For access:

to the interactive version of PJSC Rostelecom’s Sustainability Report 2018, please use the QR code

to the interactive version of PJSC Rostelecom’s Annual Report 2018, please use the QR code

to the digital version of the feedback questionnaire, please use the QR code